

# It's Your Moment – Terms and Conditions

By applying for the “It’s Your Moment” travel grant you agree to the Terms and Conditions (“Terms”) and privacy statement outlined herewith.

By applying for the “It’s Your Moment” travel grant you agree to receive information and marketing communications from Gold Coast Education and Training Network Inc. trading as Study Gold Coast (“Promoter”) in accordance with the Study Gold Coast Privacy Policy located at <https://www.studygoldcoast.org.au/privacy-policy/>.

The “It’s Your Moment” travel grant is awarded to genuine future students arriving from offshore.

Applicants should not base their decision to study on the outcome of their “It’s Your Moment” travel grant application. Applicants are not guaranteed of being awarded the “It’s Your Moment” travel grant.

Information on how to apply and the description of the “It’s Your Moment” travel grant form part of these Terms.

This program application involves three key stages:

- The first stage (the application process) commences at 9:00am on 3 March 2022 and closes at 5:00pm on 23 May 2022. No application will be accepted after this date.
- The second stage (the approval process) commences immediately after applications close (23 May 2022) and all applications will be checked for eligibility. If an applicant meets all of the eligibility they will receive conditional approval by 31 May 2022. Conditional approval does not guarantee that a student will receive the travel grant.
- The third stage (the verification process) requires applicants that have received conditional approval to attend the Gold Coast Student Hub (located at 43 Nerang St, Southport, Queensland 4215) from 1 June 2022 to 31 October 2022 in person to provide evidence of required documents.

All times quoted are local Queensland Australia times. Travel grants are limited to the first 500 successful applicants who meet the eligibility criteria as follows:

1. Only available to the first 500 international students commencing their studies on the Gold Coast.
2. Only available to students holding a valid student Visa (sub class 500 only) and arriving on the Gold Coast between 1 June and 30 September 2022.
3. Only available to students studying for at least 24 weeks including packaged offers/multiple courses and with a course commencement date on or after 1 March 2022.

4. Applications are open from 3 March 2022 to 23 May 2022. Study Gold Coast reserves the right to close applications prior to this date if the quota is exhausted.
5. Only available for students enrolling at [Study Gold Coast member institutions](#).
6. Applicants will be required to attend the [Gold Coast Student Hub](#) for verification.
7. Approvals will only be verified once a student attends the Gold Coast Student Hub in person supplying relevant documents including:
  - student visa grant
  - confirmation of enrolment
  - evidence of arrival date
8. Students must have an Australian bank account under their own name to be eligible to receive the grant of AUD\$500.
9. All grant claims must be made in person at the Gold Coast Student Hub by 31 October 2022 – no further claims will be processed after this date.
10. Subject to availability (limited grants available) and subject to full terms and conditions.

Eligible students may apply for the “It’s Your Moment” travel grant online at <https://www.studygoldcoast.org.au/iy> completing all mandatory fields on the online application form. This includes a copy of student visa grant, confirmation of enrolment and flight details.

All applications become the property of Study Gold Coast. Only one application per student is permitted and Study Gold Coast employees are not eligible to apply.

The “It’s Your Moment” travel grant is not transferable to other individuals. Verified applicants must have an Australian bank account in their name to receive funds.

Study Gold Coast's selection decisions for the “It’s Your Moment” travel grant are final, and no further correspondence will be entered into.

Each Applicant that has verified application (“Recipient”) will be awarded the “It’s Your Moment” travel grant and will receive AUD\$500 regardless of the cost of the recipients travel costs.

### **Selection criteria**

The following selection criteria will be used as part of the Selection process:

1. a fully completed “It’s Your Moment” travel grant application form including declaration of having read and understood these Terms (signed application form); and
2. Student visa grant
3. Confirmation of Enrolment document from their institution into their nominated course at a Study Gold Coast Member Education Institution

#### 4. Flight details/evidence of arrival date

##### **Application process**

Applications must be completed and submitted via <https://www.studygoldcoast.org.au/iym>

Applicants must be enrolled to study at a Study Gold Coast Member Education Institution (listed [here](#)) and must provide the name of the institution.

Applicants must provide evidence of acceptance by a Study Gold Coast Member Education Institution (Confirmation of Enrolment) and attach documents to their application.

Applications submitted without all mandatory questions answered will not be considered.

The Promoter is under no obligation to advise an Applicant if their application conforms to the process and criteria set out in these Terms.

The Promoter reserves the right, at any time, to verify the validity of any application (including an Applicant's identity, age, place of residence, proof of future study (Confirmation of Enrolment) and any other relevant documentation) and disqualify any Applicant who tampers with the "It's Your Moment" travel grant process or who submits an application that Study Gold Coast, in its sole discretion, deems to be offensive, inappropriate, defamatory or otherwise not in keeping with the spirit of the "It's Your Moment" travel grant.

Every Applicant who successfully applies via the online application form will receive confirmation via email of their application being received.

Applicants should not assume their application has been lodged unless this confirmation email is received. No responsibility will be accepted by the Promoter for late, lost, or misdirected applications. Incomplete, indecipherable, or illegible applications will be deemed invalid.

The Promoter is not responsible for any problems the Applicant has sending or receiving communication, including technical malfunction of a computer or any associated matters related to the Applicant's access or use of technology.

All information supplied as part of the application process must be true and correct at the time of submission and the Applicant must inform the Promoter immediately if any information supplied as part of the application becomes incorrect after the date of submission.

These Terms apply to any application for the "It's Your Moment" travel grant submitted to Study Gold Coast.

By applying for the "It's Your Moment" travel grant to Study Gold Coast, the Applicant warrants that they have read, understood, and accepted these Terms.

Applicants may withdraw their application at any time by emailing such advice to [partnerships@studygoldcoast.org.au](mailto:partnerships@studygoldcoast.org.au).

The Promoter reserves the right to withdraw the “It’s Your Moment” travel grant at any stage within the process.

Students must stay engaged and enrolled with the education provider throughout the term of the “It’s Your Moment” travel grant.

### **Evidence to attach to the application**

Applicants must provide:

- Student visa grant
- Confirmation of Enrolment document from their institution into their nominated course at a Study Gold Coast Member Education Institution
- Flight details/evidence of arrival date

Future Students should include their USI if they have one. A USI can be obtained at [www.usi.gov.au](http://www.usi.gov.au).

### **Unsuccessful Applicants**

Applicants who have been successfully awarded the “It’s Your Moment” travel grant cannot re-apply.

Unsuccessful Applicants may re-apply for future Study Gold Coast programs.

### **Administration of the “It’s Your Moment” travel grant**

Approval of the “It’s Your Moment” travel grant will be conducted by representatives of Study Gold Coast and any other person selected by the Promoter. All members will declare any conflict of interest, prior to the approval process.

The Promoter reserves the right to make additional offers to Applicants that do not meet the criteria outlined in these Terms and Conditions.

The Promoter will notify all Applicants, in writing (by email), of the outcome of their application.

Documentary evidence will be maintained by the review process.

The outcome of the approval process is final and binding.

Successful Applicants will receive a travel grant to the value of AUD\$500.

The Promoter is not responsible for payment of any of the Recipient’s education fees, relocation and moving expenses, travelling, miscellaneous purchases or associated costs.

## **Awarding of the “It’s Your Moment” travel grant**

The “It’s Your Moment” travel grant is awarded to Applicants who, at the absolute discretion of the review process, have fulfilled the eligibility criteria.

Upon review of applications, the Promoter will send an email to inform the Recipient of conditional approval. Applicants are not required to respond by email.

The award of the “It’s Your Moment” travel grant is subject to the final verification step whereby the conditionally approved applicant attends the Gold Coast Student Hub in person to provide required documentary evidence of student visa grant, confirmation of enrolment and evidence of arrival date.

The Promoter will not offer any compensation to the Recipient if the offer is revoked.

## **Duration of “It’s Your Moment” travel grant**

The “It’s Your Moment” travel grant offer is available for a limited time based on:

1. the number of applicants
2. the funding available for the Program

The Promoter may cease the “It’s Your Moment” travel grant offer at its own discretion and with no advance notice. The “It’s Your Moment” travel grant website landing page, application form and any related marketing activities will be removed/ended accordingly.

## **Termination of “It’s Your Moment” travel grant**

The Promoter has discretion to terminate the “It’s Your Moment” travel grant in the event of any of the following:

1. cancellation of enrolment,
2. failure to meet eligibility requirements; or
3. failure to abide by terms and conditions.

Once terminated, the “It’s Your Moment” travel grant will not be reinstated for the Recipient.

## **Liability**

Other than any liability that cannot be excluded by law (including the Australian Consumer Law), the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury suffered or sustained in connection with the “It’s Your Moment” travel grant and any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the “It’s Your Moment” travel grant, including, but not limited to, where arising out of the following:

1. any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
2. any application that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
3. any theft, unauthorised access or third party interference;
4. any tax liability incurred by an "It's Your Moment" travel grant Recipient; and
5. participation in any aspect of the "It's Your Moment" travel grant.

## Contact details

All correspondence relating to the "It's Your Moment" travel grant should be directed to the Promoter selection process by email at [partnerships@studygoldcoast.org.au](mailto:partnerships@studygoldcoast.org.au).

## Privacy Statement

Study Gold Coast is collecting your information to manage your application for the "It's Your Moment" travel grant and in accordance with Study Gold Coast's privacy policy which is located at <https://www.studygoldcoast.org.au/privacy-policy/>.

Your personal information may be disclosed and shared with Study Gold Coast Member Education Institutions (unless you formally advise Study Gold Coast not to provide this information).

Personal information collected may also be disclosed to third parties with your consent or as permitted or required by law. Your information will be stored securely. If you wish to access or correct any of your information, discuss how it has been managed, or have a concern or complaint about the way your personal information has been collected, used, stored or disclosed, please contact Study Gold Coast by email at [partnerships@studygoldcoast.org.au](mailto:partnerships@studygoldcoast.org.au). The "It's Your Moment" travel grant provider is Gold Coast Education and Training Network Inc., Study Gold Coast (ABN 35036042606) of 43 Nerang Street, Southport Qld 4215 Australia.

## Definitions

**The Promoter** means Study Gold Coast.

**Applicant** means a Future Student who applies for the "It's Your Moment" travel grant

**"It's Your Moment" travel grant** means the provision of financial assistance to a Future Student under the "It's Your Moment" travel grant in accordance with these Terms.

**Future Student** means a prospective offshore international student intending to enrol in a Qualification with a Gold Coast education institution at the time the application is made.

**Study Gold Coast Member Education Institution** means a financial member of Study Gold Coast including universities, TAFE, English Language Intensive Courses

for Overseas Students (ELICOS), Registered Training Organisation (RTO) or school listed on [this page](#).

**Commencement Date** means the course start date as included in the Confirmation of Enrolment.